

Is Scrutiny for Me?

An introductory training course

The aim of this course is to introduce potential scrutiny group members to the idea of tenant scrutiny: what it is, what a scrutiny group does, and what's needed from the individuals involved.

Sample programme

10.00-11.15 Introduction to the course and to one another

The role of residents in influencing housing services

- The framework for regulating social housing: national standards and local offers
- What is co-regulation?

Getting behind the jargon

11.30-12.45 What is 'tenant scrutiny'?

- The role of a tenant scrutiny group
- How a scrutiny group fits with the housing organisation and tenant involvement generally
- The typical process of scrutinising a service or activity

1.30-2.45 What's needed from a scrutiny group member?

- Understanding the code of conduct
- What skills are needed?
- What are the responsibilities, powers and limitations?
- Why do it?

3.00-4.00 Where do we go from here?

- Is scrutiny for me? - *Balancing the pros and cons*
- Outstanding questions and issues

Next steps

Review of course and finish