

# Equality & Diversity

## Training Workshop for Involved Residents

### PROGRAMME

- 10.30 Introductions to the course and one another
- Equality and diversity
- Exploring the concepts and getting to grips with the terminology
- 11.45 *Break*
- 12.00 Understanding the legislation
- The Equality Act 2010 and other relevant legislation
  - What are the 'protected characteristics'?
- 1.00 *Lunch*
- 1.45 Equality and diversity in social housing
- What are the key issues for social housing providers, and for involved residents?
  - How can we be fair and inclusive in our activities, and how can we tackle discrimination?
- Watching our language
- 3.00 *Break*
- 3.15 Building respect and learning from experience
- Insensitive and offensive behaviour
  - A protocol for challenging offensive behaviour
- Putting ideas into practice
- 4.15 Course review
- 4.30 *Finish*